**Message strategies of a social movement: Black Lives Matter and its use of Twitter to share information, build community, and promote action**

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**Abstract**

Public relations research has gradually incorporated the study of advocacy organizations. However, little research has focused on social movements in particular. Through a content analysis of all public tweets sent by Black Lives Matter over a four-year period, this study examined the message strategies used on Twitter by the social movement as a means to share information, build community, and promote action. Consistent with research on other types of organizations, informational messages proved to be the most common. The study also analyzed the influence that these strategies had on audience engagement in terms of replies and retweets. Findings suggest that community building messages garner the most retweets but no significant differences were found in terms of replies.

*Keywords*: public relations, social movements, Black Lives Matter, message strategies, Twitter

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Candice L. Edrington is currently a second-year doctoral student at North Carolina State University where she studies Communication, Rhetoric, and Digital Media. She received her Bachelor of Science in Business Administration with a concentration in Marketing from Winthrop University and her Master of Art in Strategic Communication with an emphasis in Public Relations from High Point University. Her research primarily focuses on public relations strategies, social movement studies, and visual rhetoric.

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